



integrated business support **services**

HUMAN CAPITAL CONSULTING SERVICES

In a dynamic, competitive economy, keeping up with international industry trends, best practice and legislative compliance can become daunting. At Primeserv our industry wide subject matter specialists partner with you, so you can stay focused on your core business.

An active approach to research and analysis means our team stays current on your behalf. Our strategists have industry specific experience and are customer driven in their approach, ensuring optimal solutions and services.

the Primeserv INT**HR**GRATE™ model



We service the following sectors of business and industry: Agriculture, Automotive, Banking, Building and Construction, Drivers and Transportation, Engineering and Fabrication, Facilities Management, Financial and Insurance, Government Services, Harbours and Railways, Hospital, Nursing, Medical, Logistics and Distribution Centres, Mechanical, Merchandising, Mining, Paper and Pulp, Petrochemical, Pharmaceutical, Retail and Wholesale, Secretarial and Office Support, Tourism and Hospitality, Telemarketing and Call Centres, Warehousing and Distribution, Waste Management.

HUMAN CAPITAL CONSULTING SERVICES CUSTOMISED FOR YOU

As part of our integrated offering, we offer a comprehensive portfolio of human capital consulting services encompassing:

Human Capital Management Consulting

- Business Strategy and Structure Workshops
- HR Strategy and Structure Workshops
- HR Balanced Scorecards
- Business and Job / Role Profiles
- Internal Capacity Building
- Mentorship Plans and Facilitation
- Competency and Psychometric Assessment
- Learning and Development Strategy
- Skills Audits and Training Needs Analysis
- Customised Programmes and Learning Materials
- Implementation and Facilitation of Programmes
- ETQA Processes - Assessment of Learning Outcomes, Certification, Registration and Accreditation

Performance Management

- Audit and Methodology Workshops
- Policies, Procedures and Training

Strategic HR and Labour Force Planning

Legislative HR Compliance

- Workplace Skills Plans
- Learnership Workshops
- EE Advisory
- B-BBEE Advisory

Remuneration Surveys and Advisory

Skills Development and Innovation Hub

National Infrastructure

With offices in Johannesburg, Durban, Port Elizabeth and Cape Town, we have the capacity to engage and deliver solutions nationally, ensuring a consistent, high quality learning experience, regardless of where your employees may be.

Our national footprint is staffed with a committed team of experienced, professional HR specialists, enabling Primeserv to deliver leading-edge solutions to commerce, industry, parastatals and government organisations alike.

Listed on the JSE since 1998, Primeserv is a leading provider of integrated business support services through an integrated approach which aligns our customised service offerings to our clients' needs.

At Primeserv you always get so much more than you ask for. We make it our business to understand your business in order to deliver optimal service all the time. Our proprietary INTHRGRATE™ services model facilitates an holistic approach to providing your business with the integrated business support services it needs. Our INTHRGRATE™ approach starts with understanding your business strategy and structure, then considers your human capital strategy and selects the required support services and solutions which will enable you to achieve your business objectives.

Our proprietary client management process ensures that the Primeserv INTHRGRATE™ model underpins our service offering to you, irrespective of whether you are currently requiring a comprehensive service or modular service component. This service is delivered at no extra cost to you, our valued client.



For a personal introduction to Primeserv please call **0860 777 677**

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**Complete
Legislative
Compliance**

**BBBEE Level 1
Value Added Rating**

