



**integrated** business support **services**

## PRODUCTIVITY SERVICES

Primeserv Productivity Services is a subsidiary of Primeserv Group Limited, proudly listed on the JSE since 1998.

Primeserv Productivity Services is a specialist functional outsourcing partner which creates innovative, tailor made, best practice, output based business services for our clients. Our functional outsourcing services are designed to deliver efficiency and effectiveness in business operations so as to enhance performance and productivity outputs.



Leaders in servicing logistics, distribution centres, warehousing, wholesale, retail, manufacturing, industrial, construction and power generation businesses, our industry specialists at Primeserv Productivity Services partner with our clients to build a client focused and bespoke functional outsourcing services model.

Our services models are outcomes based, so by paying for agreed service outputs our clients derive direct and measurable value. By outsourcing non-core business functions to Primeserv Productivity Services, our clients are able to focus their resources on their core functions and improve their competitive position.

**Partner with us – Productivity is our core!**

## PRODUCTIVITY SERVICES CUSTOMISED FOR YOU

### OUTCOMES BASED

- You pay per unit/functional service output
- You pay for services delivered

### TAILOR MADE FOR YOU

- We design our model to meet your specific needs
- Customised KPI's and SLA's
- Your required outcomes become reliable and predictable
- Non-core to you becomes core to us

### COST ADVANTAGES

- We perform your business processes at competitive pricing, ensuring
- Improved risk management
- Meaningful financial benefit

### INCREASED EFFICIENCIES

- Our industry expertise and experience enable us to take on the most complex and challenging processes
- We provide functional best practice in all we do
- Clients realise an increase in productivity and efficiency
- A positive impact to client profitability

### SPEED TO MARKET

- Ongoing, on site evaluation to achieve continuous improvement
- We continuously improve our service offering to ensure your outputs are delivered faster and optimally

### ON-GOING SKILLS DEVELOPMENT AND TRAINING

- Skills assessments ensure right skills at the right place at the right time
- Customised learnerships
- Youth skills development and deployment
- Training on site or at Primeserv Training Centres
- Industry specific skills development at Primeserv Training and Innovation Hub

### FULL RANGE OF MANAGED PPE AND HEALTH AND SAFETY SERVICES

### MANAGEMENT AND SUPPLY OF OPERATIONAL EQUIPMENT

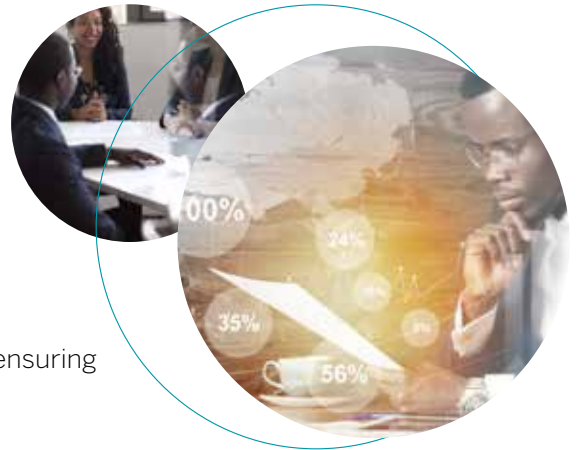
### FULL LRA RESPONSIBILITY

- Labour Relations Act responsibility for outsourced functions is assumed by Primeserv
- Allowing you to focus on your core business

### LEVEL 1 BBBEE VALUE-ADDED RATING

### SUPPORTED BY OUR PROPRIETARY INTHRGRATE™ SERVICES MODEL

### NATIONWIDE INFRASTRUCTURE



**Complete  
Legislative  
Compliance**

**BBBEE Level 1 & 2  
Value Added Ratings**

Listed on the JSE since 1998, Primeserv is a leading provider of integrated business support services through an integrated approach which aligns our customised service offerings to our clients' needs.

At Primeserv you always get so much more than you ask for. We make it our business to understand your business in order to deliver optimal service all the time. Our proprietary INTHRGRATE™ services model facilitates an holistic approach to providing your business with the integrated business support services it needs. Our INTHRGRATE™ approach starts with understanding your business strategy and structure, then considers your human capital strategy and selects the required support services and solutions which will enable you to achieve your business objectives.

Our proprietary client management process ensures that the Primeserv INTHRGRATE™ model underpins our service offering to you, irrespective of whether you are currently requiring a comprehensive service or modular service component. This service is delivered at no extra cost to you, our valued client.



For a personal introduction to Primeserv please call **0860 777 677**

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