



**Primeserv Group Limited**

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16 April 2025

Dear Shareholder

**Migration of shareholder communication to ShareHub**

In order to align more closely with our shareholders, Primeserv Group Limited is migrating our shareholder communication to the Johannesburg Stock Exchange's (JSE) ShareHub platform.

Going forward your shareholder information will be communicated to you through the ShareHub platform and no longer via post. You will receive your bi-annual statements, integrated reports, and other Issuer announcements from this one centralised hub. You can also expect to receive all shareholder notifications from ShareHub via email or SMS.

Benefits to you include:

- a central point of access where you can update your contact details, thereby ensuring that you receive all shareholder communications timeously
- a message box which allows for online filing and storage of all important shareholder communication
- access to educational content, as well as the JSE's virtual trading game and passes to seminars and webinars hosted by the JSE and its partners

A link to ShareHub will soon be shared with you via email or SMS. You can then access the platform and begin to experience all it has to offer. Given the uncertainty around the postal service and the possibility that reports will not be received or will be delayed, Primeserv Group Limited urges you to register with ShareHub, thereby assisting the Group in communicating with you more efficiently, effectively and timeously. There is no cost to you to avail of this service. Should no action be taken by you within 45 days of the date of this letter, you will be deemed to have agreed to view all shareholder communications online via the company's website, [www.primeserv.co.za](http://www.primeserv.co.za), or via ShareHub.

For more info, please contact the JSE on 086 147 2644 or at [sharehubqueries@jseinvestorservices.co.za](mailto:sharehubqueries@jseinvestorservices.co.za).

Yours sincerely,

Marilise Jansé van Rensburg  
Company Secretary

